

COMPANY PROFILE

Reliability in every watchful moment

D24 Security posts trained officers, monitors client sites around the clock and answers every incident from one control room in Kempton Park. Mining, logistics, commercial property and government, across Gauteng and Mpumalanga.

PSIRA 4665463 KEMPTON PARK, JOHANNESBURG BGSS GROUP OF COMPANIES

A guarding company that grew into an operation

Dispatch 24 Security was founded on a vision by Nkateko R. Mahuntsi and built out of Sentinel Security. The principles have not changed: do the work as specified, record it, and answer for it.

The company began as Sentinel Security, providing manned guarding to commercial and residential clients in Gauteng. As contracts grew in size, so did what clients needed alongside officers on post: monitored cameras, controlled access, documented incidents and a control room that answered at three in the morning.

Dispatch 24 Security is the result of building those capabilities in-house rather than subcontracting them. The firm is a member of the BGSS Group of Companies and operates from 29 Commissioner Street, Kempton Park.

VISION

To be the security operator South African mining, logistics and government clients name first - and to hold that position on service records, not on marketing.

MISSION

To protect our clients' people, sites and assets with trained officers, monitored technology and documented response, on terms a client can audit at any time.



Registered, audited and accountable

PSIRA REGISTRATION

4665463

COMPANY REGISTRATION

2016/123864/07

VAT NUMBER

4690316742

GROUP

BGSS Group of Companies

Coverage

Supervision, relief cover and equipment support are held within the core provinces, which is what makes short-notice deployment possible there. National contracts are run from Kempton Park with local supervision on site. Selected international markets are served where the regulatory position allows.

Gauteng

Core operating area. Head office and control room in Kempton Park.

Mpumalanga

Core operating area, with mining and logistics contracts on the coalfields corridor.

National

Contracts run across South Africa under one operations structure.

Selected international markets

Where licensing and client requirements permit. Scope agreed case by case.



Seven divisions, one accountable operation

Each division reports into the same control room and the same incident record. Clients deal with one operations manager, whether the requirement is a static post, a monitored camera array or a protected principal.

01 **Guarding** Static posts, access gates and mobile patrols. Officers are PSIRA-graded, site-inducted and supervised on shift, with parade and patrol records available to the client.

02 **Mining** Perimeter and shaft-area security, search and screening, plant and stores control, and illegal-mining response, worked to the mine's own safety and permit regime.

03 **Remote monitoring & CCTV** Off-site camera monitoring, alarm verification and armed-response dispatch. Every activation is logged with time, operator, verification method and outcome.

04 **Access control** Biometric and card-based entry, visitor and contractor management, vehicle control and turnstile integration, with auditable movement records.

05 **Cybersecurity** Penetration testing, threat detection and incident response for the systems that carry security data, run by certified practitioners.

06 **AI surveillance** Analytics layered onto existing cameras: line-crossing, loitering and vehicle detection, tuned per site so operators receive fewer, better alarms.

07 **VIP protection** Close protection with advance work, route planning and residence coordination. Background checks and threat assessments precede every deployment.

Assess the site. Design the cover. Prove the result.

01

Client-centred approach

Every contract starts with a needs assessment: a site visit, a walk of the perimeter and a risk analysis against how the client actually operates. The deployment is written from that, not from a standard post schedule. Reporting lines and review intervals are agreed before officers arrive.

02

Technology in service of the post

Camera analytics flag line-crossing, loitering and vehicle movement so operators watch exceptions instead of screens. Protected transport uses GIS route optimisation with traffic, weather and incident data. Client data is held under access control and reviewed in audit.

03

Strategic risk management

Threat identification and vulnerability assessments cover physical infrastructure, IT systems and people. Mitigation is planned, deployed and then audited for compliance. Incident response and business continuity plans are written per site and rehearsed.



Cover held on active mines, through the night shift

Patrols work alongside running plant, under the mine's own safety and permit regime, with every movement logged and every activation verified before response is dispatched.





Marked, equipped and radio-linked

Response and patrol vehicles carry the PSIRA registration, site-specific lighting and secure load compartments. Each is dispatched from the control room and tracked for the duration of the shift.

PSIRA ON EVERY VEHICLE

4665463

CONTROL ROOM

24 hours





Sectors served

Mining

Perimeters, shafts, plant, stores and product movement on operating and care-and-maintenance sites.

Logistics

Depots, yards and load points, with route planning and escort for high-value movements.

Commercial property

Office parks and industrial units: reception posts, access control and after-hours monitoring.

Retail

Store and centre guarding, shrinkage control, camera analytics and incident reporting.

Residential estates

Gatehouse operation, visitor management, perimeter detection and estate patrols.

Government

Public buildings and installations, delivered against tender specification and reporting requirements.

Who signs off the work

The executive carries the operation: contracts and deployment, operations on the ground, finances, people, and the systems that hold client data.

Nkateko R. Mahuntsi
EXECUTIVE DIRECTOR

CIMA · BCom Accounting · Hons Financial Management

Founded the company as Sentinel Security and took it into mining, logistics and government work.

Ronald Ramupfumedzi
CHIEF OPERATIONS OFFICER

Cell 073 753 3917 · Tel 010 500 1754

Carries site operations: deployment, supervision and the control room's response to every logged incident.

Kutlwano Mosweu
CHIEF FINANCIAL OFFICER

BCom (Hons) International Finance and Investments, Wits

Runs treasury, cash flow and financial risk, and prices long-term contracts.

Nhlamulo Mahontsi
HEAD OF HUMAN RESOURCES

Hons Industrial Psychology, UJ · BA Industrial Psychology & Labour Relations, NWU

Handles recruitment, PSIRA registration and grading records, training schedules and labour relations.

Sabelo Mhlanga
HEAD OF CYBERSECURITY

Certified cybersecurity practitioner · Penetration testing · SOC analysis

Leads penetration testing, threat detection and incident response across the camera, access and monitoring systems.

Book a site assessment

A supervisor walks the site, documents the exposure and returns a written deployment proposal with costed post schedules.

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DISPATCH.24

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